

GREG MILLER
Vice President and Managing Director
Royal Palms Resort and Spa

Greg Miller brings a wealth of knowledge and hospitality expertise to one of the Phoenix/Scottsdale area's most unique and historically significant properties. As a result of his leadership, and the teamwork of a committed staff, guests of the Royal Palms are treated to a rare hotel experience characterized by a high level of personalized service and an environment of intimate, romantic elegance.

A 15-year veteran with Hyatt Resorts, Miller joined Springcreek Hospitality, then owner of the Royal Palms, as general manager in 1996 to oversee the property's 12-month, multi-million-dollar restoration. The current owners and management, Destination Hotels & Resorts, Inc. of Denver, purchased the property in January 1998.

A professional in the industry for over 25 years, Miller served as the general manager of the Hermosa Inn in Phoenix, and in various executive positions with Hyatt Hotels & Resorts in the U.S. and Caribbean. He played an integral role in opening several of the Hyatt's Five Diamond properties, including the Grand Hyatt Wailea Resort & Spa on Maui and the Hyatt Regency Grand Cypress in Orlando.

Prior to joining the Royal Palms, Miller was the hotel manager for the 1,230-room Hyatt Regency Waikiki in Honolulu. Miller also oversaw the quality assurance and financial review of four other Hyatt resorts in Hawaii while serving as the regional executive assistant manager at the Grand Hyatt Wailea Resort & Spa.

Miller is no stranger to the Phoenix/Scottsdale area, having served at the Hyatt Regency Scottsdale for three years as the regional executive assistant manager. Concurrently, Miller was responsible for reporting on the operational and financial progress of eight other Hyatt Hotels in the Southwest region.

Currently, Miller sits on the Board of Directors for the Arizona Hotel & Lodging Association (AHLA) and is Past Chairman of the Valley Hotel & Resort Association (VHRA). In September 2002, Miller was honored as "Hotelier of the Year" by the Arizona Hotel & Lodging Association, cited for his "outstanding professionalism and commitment to excellence."

Aside from his role as Managing Director of Royal Palms, Miller is also responsible for oversight of the Tempe Mission Palms in Tempe and the Miramonte Resort & Spa in Indian Wells, CA.

Miller resides in Scottsdale with his wife Celeste and two daughters, Emily and Alana.

Photographs of Miller are available upon request

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